

March 31, 2020

Wienerberger update on COVID-19

A message from Heimo Scheuch (CEO of the Wienerberger Group)

As we all continue to face uncertain times, I wanted to share an update on how Wienerberger is responding to the challenges of COVID-19.

Before I point out the measures we have taken across the Wienerberger Group to protect our business, I would like to acknowledge the exceptional efforts of our more than 17,000 employees around the world in this challenging environment over the last weeks. Our office-based employees are now working successfully and efficiently from home, while our colleagues in production and manufacturing work in split shifts and in full compliance with the new requirements of professional practices in order to run our more than 200 plants.

Obviously, it is of utmost importance that all our colleagues pay attention to all health regulations effective in the respective countries.

The enormous dedication of our workforce has only risen in response to these challenges we face today. I am very proud of their courage, professionalism and continuous fight against the spread of COVID-19.

Our top management of the Group has worked together and defined key priorities for our business:

- › Maintain and protect the health and safety of all our employees, customers, partners and all other stakeholders
- › Ensure business continuity (i.e. by using our digital tools for communication and interactions internally as well as along the supply chain)
- › Maintain the availability of our products to our customers, enabled by our strong local production and distribution footprint
- › Monitor supply chain intensively which is performed by our business resilience team throughout our operations on a daily basis
- › Preserve the strong balance sheet and focus on cash management (with immediate adjustments to cost structures and Capex)
- › Align capacities to current market demand and governmental policies

It goes without saying that I am very proud how our local teams have handled this crisis in the last couple of weeks, ensuring uninterrupted supply chains and continuous delivery through our distribution channels. We currently deliver products in all our markets where national lockdown has not been enforced and by doing so we ensure that construction sites can remain open.

In all our operations the colleagues have been working extremely hard to deal with the changing situation. Daily updates with regards to local political developments ensure that we react quickly and sustainably. In this way we can protect both, the safety of our employees and business continuity.

In this respect, Wienerberger's efforts to prepare a stronger digital footprint in recent years have paid off. Due to our higher degree of digitalization along the value chain, we can continue to successfully deliver our products to various construction sites around Europe and North America.

Attached you will find a detailed presentation on the current status with respect to the different situations in our local markets and how Wienerberger is adapting to them.

In closing, I wish to share my thanks with all our stakeholders for their cooperation, patience and strong support in these very difficult times.

Wienerberger works tirelessly with the whole supply chain and distribution channels to improve our support service, and to ensure uninterrupted delivery as well as business continuity.

In case, you have any further questions, please do not hesitate to contact me personally on the following number +43 (1) 60102 – 10111.

Best regards,

A handwritten signature in black ink, appearing to read 'Heimo Scheuch', with a small red square mark to its left.

Heimo Scheuch